

Customer Contact:De Lage Landen Financial Services Inc
1111 Old Eagle School Rd
WAYNE PA 19087-1453
USA

TAX ID :

Erin Cosme
ecosme@hfsctx.gov
281-810-7037**Invoice To:**De Lage Landen Financial Services Inc
1111 Old Eagle School Rd
WAYNE PA 19087-1453
USA**SERVICE REPORT**

Customer Purchase Order Number:	Customer Number: 70224076
Service Request: 8105087597	Service Request Date: 18 August 2023
Service Order: 6006387228	Service Confirmation: 6905119333

Delivery Site:Houston Forensic Science Center Inc
500 Jefferson St Fl 13
HOUSTON TX 77002-7300
USA**Direct Inquiries to:**Contact Name: Customer Contact Center
Contact E-mail: soclosurerequest@agilent.com
Contact Telephone: 800 227 9770 Option 3, 1 7648#
Contact Fax: 1-302-993-5963**Location:****Room**
Bldg
Lab
Dept[products](#) | [applications](#) | [software](#) | [services](#)Learn more about Agilent's Special Offers, Products, Services and our full range of laboratory productivity solutions optimized for your applications and workflows. Visit us at www.agilent.com/chemAgilent Technologies Inc
5301 Stevens Creek Blvd
Santa Clara CA 95051
United States

Federal Tax ID: 77-0518772

Beneficiary Bank: Bank of America
SWIFT: BOFAUS3N
Beneficiary Account: 12331-31561
Beneficiary Name: Agilent Technologies Inc

ORIGINAL

Service Confirmation Number: 6905119333

Service Confirmation Date: 24 August 2023

Service Instrument:

Model Number	Model Description	Serial Number	System Handle	Parent Asset
G7104A	1290 Infinity II Flexible Pump	DEBA300923	LCMS-1	SYS-LM-6470-E

Service Items:

Item	Service/Part #	Description	Qty	Entitlement	Service Start	Service End
1000	REPAIR	Repair	1.00	Agreement Entitlement - 100 % covered	08/24/2023	08/24/2023
1010	G1311-60070	4-Channel Degassing Unit	1.00	Agreement Entitlement - 100 % covered		

Additional Information:

Service Information:

Problem Description: degasser pressure error OTS		
Service Provided: Found pump in state of unreadiness due to vacuum level not being reached. Replaced degasser and primed all four lines. Verified pressure stability and vacuum levels.		
Service Overview Code: Reason Code: HW Diagnosis Code: Mechanical failure Resolution Code: Replacement part		
Reported Hours: 2.0	Travel Hours: 1.0	
Customer Field Service Representative Name: Graham Oltjen	Customer Field Service Representative Signature: 	Date: 24 Aug 2023
Customer Name:	Customer Signature:	Date: 9/1/2023
Additional Comments:		