



Agilent Technologies Inc.
 2850 Centerville Road
 Wilmington DE 19808-1610
 United States

Tel: 800 227 9770 Option 3, 1 7648#
 Fax: 1-302-993-5963
 Email: soclosurerequest@agilent.com
 Website: www.agilent.com/chem

Customer Contact:

De Lage Landen Financial Services Inc
 1111 Old Eagle School Rd
 WAYNE PA 19087-1453
 USA

TAX ID :

Jami Reber
 jreber@hfsctx.gov
 2818102451

Invoice To:

De Lage Landen Financial Services Inc
 1111 Old Eagle School Rd
 WAYNE PA 19087-1453
 USA

SERVICE REPORT

Customer Purchase Order Number:	Customer Number: 70224076
Service Request: 8104866150	Service Request Date: April 20, 2023
Service Order: 6006122646	Service Confirmation: 6904893832

Delivery Site:

Houston Forensic Science Center Inc
 500 Jefferson St Fl 13
 HOUSTON TX 77002-7300
 USA

Direct Inquiries to:

Contact Name: Customer Contact Center
 Contact E-mail: soclosurerequest@agilent.com
 Contact Telephone: 800 227 9770 Option 3, 1 7648#
 Contact Fax: 1-302-993-5963

Location:

Room
Bldg
Lab
Dept

products | applications | software | services

Learn more about Agilent's Special Offers, Products, Services and our full range of laboratory productivity solutions optimized for your applications and workflows. Visit us at www.agilent.com/chem

Agilent Technologies Inc
 5301 Stevens Creek Blvd
 Santa Clara CA 95051
 United States

Federal Tax ID: 77-0518772

Beneficiary Bank: Bank of America
 SWIFT: BOFAUS3N
 Beneficiary Account: 12331-31561
 Beneficiary Name: Agilent Technologies Inc

ORIGINAL

Service Confirmation Number: 6904893832

Service Confirmation Date: May 05, 2023

Service Instrument:



Model Number	Model Description	Serial Number	System Handle	Parent Asset
G6470A	QQQ LC/MSD - 6470A	SG1939G104	LCMS-1	SYS-LM-6470-E

Service Items:

Item	Service/Part #	Description	Qty	Entitlement	Service Start	Service End
1000	REPAIR	Repair	1.00	Agreement Entitlement - 100 % covered	05/05/2023	05/05/2023
1020	G1960-80040	New-MS40 Rotary Vane Pumps LCMS VERSION	1.00	Agreement Entitlement - 100 % covered		

Additional Information:

Service Information:

<p>Problem Description: Rough pump leaking</p>		
<p>Service Provided: I replaced MS-40 pump, cleaned oil pan, and drained exhaust hose buildup. I also noticed the MS bench was powered off. Showed customer fans must be powered on to keep MS-40 pump cool.</p>		
<p>Service Overview Code: Reason Code: HW Diagnosis Code: Mechanical Failure Other Resolution Code: Replaced Parts</p>		
<p>Reported Hours: 2.0</p>	<p>Travel Hours: 2.0</p>	
<p>Customer Field Service Representative Name: Nathan Baker</p>	<p>Customer Field Service Representative Signature: </p>	<p>Date: 05 May 2023</p>
<p>Customer Name:</p>	<p>Customer Signature:  Jami Reber <small>Digitally signed by Jami Reber Date: 2023.05.08 07:52:42 -05'00'</small></p>	<p>Date: 05/08/2023</p>
<p>Additional Comments:</p>		