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**Customer Contact:**

Houston Forensic Science Center Inc  
 1200 Travis St  
 HOUSTON TX 77002-6001  
 USA

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**Invoice To:**

Houston Forensic Science Center Inc  
 1200 Travis St  
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 USA

**SERVICE REPORT**

<b>Customer Purchase Order Number:</b>	<b>Customer Number:</b> 70501119
<b>Service Request:</b> 8102265673	<b>Service Request Date:</b> December 28, 2018
<b>Service Order:</b> 6003030218	<b>Service Confirmation:</b> 6902150868

**Delivery Site:**

Houston Forensic Science Center Inc  
 1200 Travis St  
 HOUSTON TX 77002-6001  
 USA

**Direct Inquiries to:**

Contact Name: Customer Contact Center  
 Contact E-mail: [soclosurerequest@agilent.com](mailto:soclosurerequest@agilent.com)  
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**Location:**

**Room**  
**Bldg**  
**Lab**  
**Dept**

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Federal Tax ID: 77-0518772

Beneficiary Bank: Bank of America  
 SWIFT: BOFAUS3N  
 Beneficiary Account: 12331-31561  
 Beneficiary Name: Agilent Technologies Inc

ORIGINAL

**Service Instrument:**

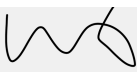
<b>Model Number</b>	<b>Model Description</b>	<b>Serial Number</b>	<b>System Handle</b>	<b>Parent Asset</b>
G3445B	7890 Series GC for Analyzers	US16163003		SYS-GC-7890-E

**Service Items:**

<b>Item</b>	<b>Service/Part #</b>	<b>Description</b>	<b>Qty</b>	<b>Entitlement</b>	<b>Service Start</b>	<b>Service End</b>
1000	REPAIR	Repair	1.00	Agreement Entitlement - 100 % covered	12/31/2018	12/31/2018

**Additional Information:**

**Service Information:**

<b>Problem Description:</b> OTS - 7890A GCHW		
<b>Service Provided:</b> Found noise was present even when FID was off. Disassembled the FID castle. Found small damage to the collector insulator. Didn't have one on hand so rotated and reassembled castle. Issues no longer present.		
<b>Service Overview Code:</b> Reason Code: Chromatography Issue Diagnosis Code: Maintenance Related Resolution Code: Cleaned System		
<b>Reported Hours:</b> 1.0	<b>Travel Hours:</b> 0.0	
<b>Customer Field Service Representative Name:</b> Nels Heinz	<b>Customer Field Service Representative Signature:</b> 	<b>Date:</b> 2 Jan 2019
<b>Customer Name:</b> Ashley Ann Johnson- Houston Forensic Science Center	<b>Customer Signature:</b>	<b>Date:</b> 3 January 2019
<b>Additional Comments:</b>		